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2001 Regular Session (1lr2542)

## ENROLLED BILL

-- Economic Matters/Finance --

Introduced by Delegate McClenahan	
Read and Examined by Proofreaders:	
	Proofreader.
Sealed with the Great Seal and presented to the Governor, for his approval this day of at o'clock,M.	Proofreader.
	Speaker.
CHAPTER	
1 AN ACT concerning	
Workers' Compensation Insurers and Self-Insurers - Office and Personnel Requirements	
4 FOR the purpose of altering the office and personnel requirements for <u>certain</u> 5 <u>employers that self-insure and</u> insurers providing workers' compensation 6 insurance in the State; <u>and requiring the Workers' Compensation Commission to</u> 7 <u>report on or before a certain date to certain committees of the General Assembly;</u> 8 <u>and generally relating to office and personnel requirements for certain employers</u> 9 <u>that self-insure and insurers providing workers' compensation insurance in the</u> 10 <u>State</u> .	
11 BY repealing and reenacting, with amendments, 12 Article - Labor and Employment 13 Section 9-405(d) and 9-410	

- 14
- Annotated Code of Maryland (1999 Replacement Volume and 2000 Supplement) 15

1 2	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
3	Article - Labor and Employment
4	<u>9-405.</u>
7 8	(d) (1) Each employer that self insures under this section shall have in the State [an office run by] a competent individual who handles all [of the] DISPUTED workers' compensation [work] CLAIMS in the State for the employer EACH EMPLOYER THAT SELF-INSURES UNDER THIS SECTION SHALL HAVE IN THE STATE COMPETENT INDIVIDUALS WHO:
10 11	(I) HANDLE AND ADJUST EACH DISPUTED WORKERS' COMPENSATION CLAIM IN THE STATE FOR THE EMPLOYER; AND
12 13	(II) POSSESS THE KNOWLEDGE AND EXPERIENCE TO HANDLE AND ADJUST EACH DISPUTED CLAIM.
16	(2) Each employer that self-insures under this section shall establish a toll-free telephone number through which an employee or claimant, or a representative of an employee or claimant, may make direct telephone inquiries during regular business hours.
	(3) The Commission may assess a fine not exceeding \$1,000 on a self-insurer that does not comply with this subsection.  9-410.
23 24	(a) An insurer that provides workers' compensation insurance in the State shall have in the State [an office run by] a competent individual who handles all [of the] DISPUTED workers' compensation [work] CLAIMS in the State for the insurer AN INSURER THAT PROVIDES WORKERS' COMPENSATION INSURANCE IN THE STATE SHALL HAVE IN THE STATE COMPETENT INDIVIDUALS WHO:
26 27	(1) HANDLE AND ADJUST EACH DISPUTED WORKERS' COMPENSATION CLAIM IN THE STATE FOR THE INSURER; AND
28 29	(2) <u>POSSESS THE KNOWLEDGE AND EXPERIENCE TO HANDLE AND ADJUST EACH DISPUTED CLAIM.</u>
32	(b) An insurer that provides workers' compensation insurance in the State, shall establish a toll-free telephone number through which an insured or claimant, or a representative of an insured or claimant, may make direct telephone inquiries during regular business hours.
34 35	(c) The Commission may assess a fine not exceeding \$1,000 on an insurer that does not comply with this section.

## **HOUSE BILL 1223**

1 SECTION 2. AND BE IT	FUKIHEK ENACIED	). 1 nat. witn	regara to the
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- 2 <u>changes made in Section 1 of this Act to the office and personnel requirements for</u>
- 3 employers that self-insure and insurers providing workers' compensation in the State,
- 4 the Workers' Compensation Commission shall report, on or before November 30, 2002,
- 5 to the Senate Finance Committee and the House Economic Matters Committee, in
- 6 accordance with § 2-1246 of the State Government Article, on:
- 7 (1) the number and types of complaints that the Commission has received 8 from October 1, 2001 through November 1, 2002 and the status of those complaints;
- 9 (2) the number and types of violations that the Commission has identified
- 10 from October 1, 2001 through November 1, 2002 and the status of those violations; and
- 11 <u>(3)</u> any recommendations for changes to the law.
- 12 SECTION 2. 3. AND BE IT FURTHER ENACTED, That this Act shall take 13 effect October 1, 2001.